



THE VISION AND VOICE OF THE SFIHSS PUBLIC AUTHORITY

CIRCULATION 49,000 IHSS CONSUMERS AND WORKERS

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A Message from the Executive Director

We're back! During these long years amidst a global pandemic, San Francisco IHSS Public Authority (PA) had taken a step back from producing regular newsletters. We are happy to announce that we are going to bring back this communication channel to help us stay connected to all those within the IHSS system. This newsletter marks a time of reconnecting.

The ability to connect with others gives us all a sense of inclusion, collaboration, community, and safety. As we start to come back together after a long period of isolation, we are excited to announce the new changes and services within the PA and the IHSS program as a whole.

Please reach out to us if there is information you would like to see in newsletters to come. We'd love to hear from you.

— Eileen Norman, *Executive Director*

Left to right front row: Jesse Nichols, Younger Consumer Representative; Alex Madrid, Treasurer; Daisy McArthur, Secretary; Eileen Norman, Director

Back row: Robin Wilson-Beattie, Vice President; Haydee Hernandez, Independent IHSS Provider



Information Blast for Registry and On-Call Providers

Independent Provider Wage Increase

As of July 1, 2022, the pay rate for IHSS Providers serving IHSS Recipients residing in San Francisco is **\$18.75 per hour**.

Direct Deposit Required for All IHSS Providers

Beginning July 1, 2022, IHSS and WPCS providers will be **required to use Direct Deposit or a pay card** to have their paychecks automatically deposited into a bank account or loaded onto a pay card of their choice.

Providers who use the IHSS Electronic Services Portal (ESP) and receive their paychecks electronically receive their paychecks faster.

If you have not already signed up for Direct Deposit or a pay card it is fast and easy. There are a list of options for pay cards available that meet the requirement of fee limits on the CDSS website (www.cdss.ca.gov).

Thank You to Our Team of On-Call Providers

Throughout the pandemic, when most people were sheltering in place, the team of On-call providers at the Public Authority faced the unknown to serve IHSS recipients that were without a permanent provider.

Because of their commitment, **our on-call services continued without interruption** when our city needed them most.

We want to thank them for their dedication to the mission of the Public Authority to support older adults and people with disabilities to live independently in their communities.

Three Tips

1. If you don't have a Provider and cannot get by without the assistance, you may be eligible for "On Call" help. **Check with your IHSS Social Worker** to learn if you are eligible.
2. If you want to learn who your IHSS Social Worker is, call **(415) 355-6700**.
3. If you want to get answers about the IHSS system, you can look at our *IHSS Consumer Handbook* at **www.sfihsppa.org → Our Services → One Stop Resource Center**.

To view this handbook in English:
<https://sfihsppa.org/handbook>

Para ver este manual en español:
<https://sfihsppa.org/handbookspanish>

请查看中文指引手册:
<https://sfihsppa.org/handbookchinese>

<https://sfihsppa.org/our-services/consumers/mentor-support-other-resources.php#ihss-consumer-handbooks>



How to Qualify for Benefits?



HEALTH/VISION

- ✓ Must have 25 authorized of worked and paid hours per month for 2 consecutive months.



DENTAL

- ✓ Must have 25 authorized of worked and paid hours per month for 6 consecutive months.

How to Request an Application?

Send us an email to: benefits@sfihsspa.org

**Please include full name and provider number*

Or Call us: **(415) 593-8125**

For More Information:

www.sfihsspa.org/benefits

IHSS Provider ID Card



How?

Book appointment at:
www.sfihsspa.org/ip-id-card

When?

Wednesdays — 1:30 PM - 3:30 PM

Where?

832 Folsom Street, 9th Floor
San Francisco, CA 94112

What to Bring?

A government issue photo document (*photo ID card, valid driver's license, passport, Green Card*)



LiveScan Services

(Fingerprints)



How?

Book appointment at:
www.sfihsspa.org/livescan

When?

Wednesdays — 9:30 AM - 11:45 AM

Where?

On your appointment date/time, go to:
832 Folsom Street, 9th Floor
San Francisco, CA 94112

What to Bring?

Completed LiveScan form

\$47 (*cash, credit card, debit card*)

Government issue photo document (*photo ID card, valid driver's license, passport, Green Card*)

Personal Protection Equipment (PPE) Distribution Kits *(Providers Only)*



Gloves



Masks



Hand Wipes

How?

Book appointment at:
www.sfihsspa.org/ppe

When?

Tuesdays — 1:00 PM - 4:00 PM
Fridays — 10:00 AM - 1:00 PM

Where?

Pick up in-person on your scheduled date at:
832 Folsom Street, 9th Floor
San Francisco, CA 94112

What to Bring?

Photo ID, Driver's License, IHSS ID and the last 30 days IHSS paycheck




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832 Folsom Street, 9th Floor • San Francisco, CA 94107-1123



SFIHSS PUBLIC AUTHORITY

Contact Us!

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 twitter.com/@SFIHSSPA



IHSS Public Authority Staff

The mission of San Francisco's IHSS Public Authority is to provide and promote a service delivery model of consumer directed, in-home support that maximizes the potential of older adults and people with disabilities to live independently and participate in their communities.