



## A GUIDE TO THE THREE AGENCIES OF IN-HOME SUPPORTIVE SERVICES IN SAN FRANCISCO



### **IHSS Department of Aging and Adult Services**

- Receives applications and determines eligibility
- Conducts in-home visits to assess consumer needs
- Provider enrollment
- Processes timesheets and payment issues for Providers



### **SF IHSS Public Authority**

- Provides services for Consumers
  - Registry of Providers
  - Assistance hiring providers
  - Emergency On-Call Service
  - Mentorship Program
- Employer of Record for IPs
  - Administers employment benefits
- Conducts criminal background check



### **HOMEBRIDGE**

#### **Homebridge**

- Provides home care services for those IHSS Consumers who have difficulty being an employer for their provider
- Runs a Training Program for any IHSS Provider interested in attending

